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Received & Inspected

APR 17 2014

FCC Mail Room

April 12, 2014

Hon. Al Franken
309 Hart Senate Office Building
Washington, DC 20510

Re: HealthPartners

Dear Senator Franken:

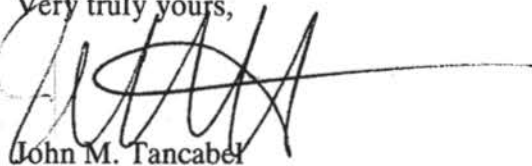
I applaud you for opposing the Comcast Time Warner merger. You are scoring points with consumers. You are the sole committee member asking tough questions.

Second, I write to report that the FCC has lost control of the unsolicited calls to homes. Entering your number on the Do Not Call list doesn't stop the calls. Whatever the FTC is doing, it is not working. We get 3 -5 unsolicited calls each day from Bankcard Services, Toll Free and others who our caller I.D. identifies as Texas, Tennessee, New Jersey, New York, & Georgia. See below:

Bankcard Services seems to be the most frequent offender and nothing seems to stop their calls. They are likely preying on unsuspecting consumers. These violators should not be permitted by the phone companies to change their number frequently. They must be compelled to identify their company and address. These scammers need to be prosecuted.

Thank you for listening & keep up the good work.

Very truly yours,



John M. Tancabel

Enclosures
cc: FTC

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|-------------------|--------------|
| Georgia | 404 432 7660 |
| New Jersey | 732 949 2386 |
| Georgia | 404 291 3134 |
| New York | 212 777 8457 |
| Tennessee | 901 404 0996 |
| Tennessee | 901 404 0996 |
| Texas | 214 316 9648 |
| Texas | 817 501 2061 |
| Toll Free | 877 410 4634 |
| Toll Free | 877 410 4634 |
| Toll Free | 877 410 4634 |
| Toll Free | 866 307 2519 |
| Senior Shield | 360 322 6714 |
| Bankcard Services | 360-322-6708 |